



## A Member's Guide To Registering on myTrustmarkBenefits.com

Health Benefits

**Trustmark**<sup>®</sup>  
benefits beyond benefits



To register as a member on myTrustmarkBenefits.com for the first time, you will need to follow these steps:

## Step One: Create an Account

Go to [myTrustmarkBenefits.com](https://myTrustmarkBenefits.com) and select the **Create Your Account** button under the Participant section. Each plan member will need to create their own account.

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**Log in**

Username

Password

[Forgot your password?](#)  
[Forgot your username?](#)

**Register**

**Participant**  
Find a doctor, check claim status, manage your health and more.  
[CREATE YOUR ACCOUNT](#)

**Broker**  
Keep tabs on your clients' plan and access reports.  
[CREATE YOUR ACCOUNT](#)

**Employer/Client**  
Manage employee coverage and eligibility, view claims and view reports.  
[CREATE YOUR ACCOUNT](#)

**Provider**  
Check the status of your patients' claims and confirm their eligibility history.  
[CREATE YOUR ACCOUNT](#)

**Find a Doctor**

[aetna](#) [Cigna.](#) [MultiPlan.](#) [Pharmacy & Ancillary Only](#)

[Customer Service Registration Guide](#)  
[Trustmark Health Benefits Information](#)  
[Privacy Statement](#)  
[System Requirements](#)

[TrustmarkHB.com](#)  
800.832.3332

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**Note:** If at any time, you forget your username or password, you can select the appropriate link under the login button on the home page, and then follow the prompts.

## Step Two: Activation

- Enter the required fields with information from your ID card.
- Click **Next**.

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**Activation**

**Let's get started!**

To keep this simple, all of the fields below are required.

Your Member ID or SSN  
 ?

Your Last Name

Your ZIP/Postal Code

Your Date of Birth

[NEXT](#)

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myTrustmarkBenefits.com

Employee  
Client Logo

Medical Plan  
Dependent Coverage: No  
Network Logo  
www.Trustmark.com

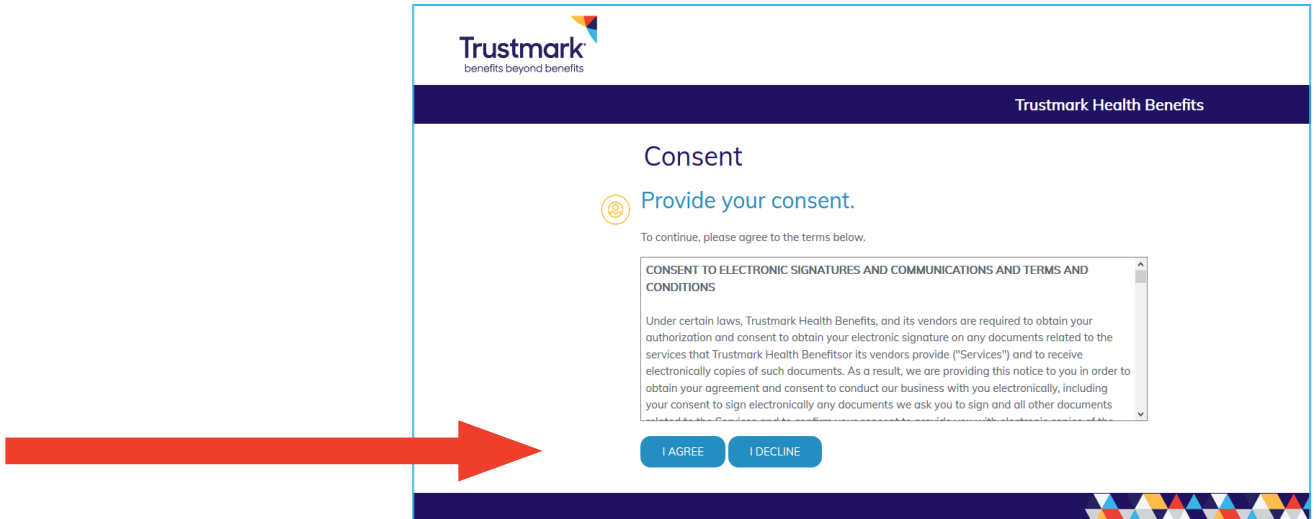
Group #

Member ID

Rx Logo

## Step Three: Provide Your Consent

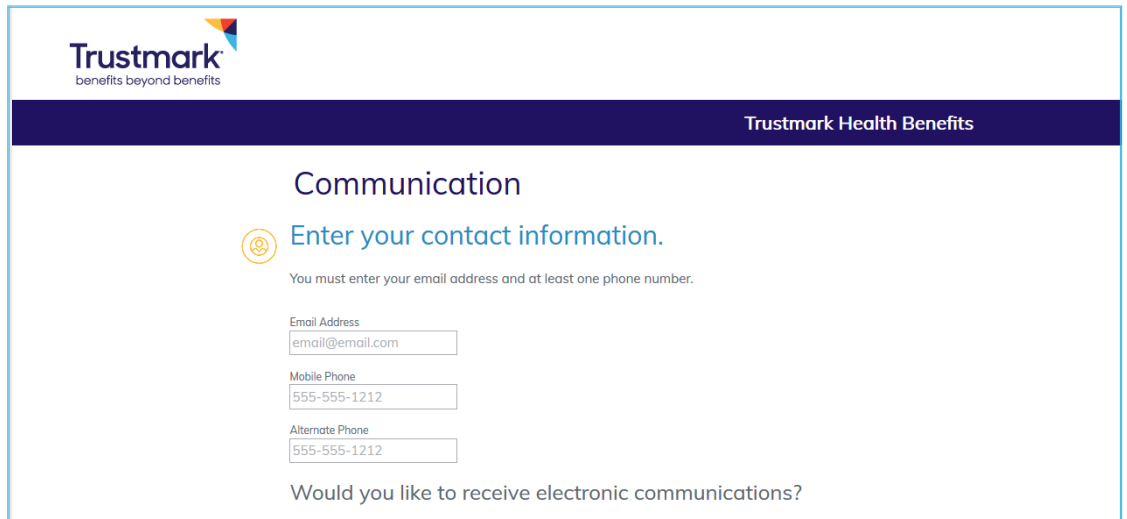
Click "I agree" to accept the consent to electronic signatures and communications and terms and conditions.



The screenshot shows the Trustmark Health Benefits website interface. At the top left is the Trustmark logo with the tagline "benefits beyond benefits". At the top right, it says "Trustmark Health Benefits". The main heading is "Consent", followed by "Provide your consent." and a sub-heading "To continue, please agree to the terms below." Below this is a scrollable text box containing the following text: "CONSENT TO ELECTRONIC SIGNATURES AND COMMUNICATIONS AND TERMS AND CONDITIONS" and "Under certain laws, Trustmark Health Benefits, and its vendors are required to obtain your authorization and consent to obtain your electronic signature on any documents related to the services that Trustmark Health Benefits or its vendors provide ('Services') and to receive electronically copies of such documents. As a result, we are providing this notice to you in order to obtain your agreement and consent to conduct our business with you electronically, including your consent to sign electronically any documents we ask you to sign and all other documents". At the bottom of the text box are two buttons: "I AGREE" and "I DECLINE". A large red arrow points from the left towards the "I AGREE" button.

## Step Four: Contact Information

Enter your contact information in the fields below. You must enter your email address and at least one phone number.



The screenshot shows the Trustmark Health Benefits website interface for the contact information step. At the top left is the Trustmark logo with the tagline "benefits beyond benefits". At the top right, it says "Trustmark Health Benefits". The main heading is "Communication", followed by "Enter your contact information." and a sub-heading "You must enter your email address and at least one phone number." Below this are three input fields: "Email Address" with the value "email@email.com", "Mobile Phone" with the value "555-555-1212", and "Alternate Phone" with the value "555-555-1212". At the bottom of the form is the question "Would you like to receive electronic communications?".



## Step Five: Verification

- Click "Start" next to the communication method you would like to verify and a code will be sent to the email address or mobile phone number you provided.
- Enter the verification code in the indicated field.
- Click "Next" to continue

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### Verification

We will need to verify your information before continuing.

Select ONE method below to verify. A code will be sent to the email address or mobile phone number you provided.

Email Address

Mobile Phone

Select ONE method below to verify. A code will be sent to the email address or mobile phone number you provided.

Please enter the verification code that has been sent to your Mobile Phone in the field below.

Email Address

Mobile Phone

Verification Code

Select ONE method below to verify. A code will be sent to the email address or mobile phone number you provided.

✓ Your code is correct! Click "Next" below to continue.

Email Address

Mobile Phone

## Step Six: Personalization

Create your profile by choosing a user name and password. Answer three security questions and click "Next."

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### Personalization

#### Create your profile.

User Name

Password  At least 8 characters

Re-enter Password  Confirm password

Let's keep this secure — answer these 3 security questions.

Remember your answers as you will use these questions in the future if you forget your password!

Select a security question

Select a security question

Select a security question

Expect **more.**  
**Benefit** more.

Once you're registered on this site, please be sure to bookmark it as a favorite, and return directly to [myTrustmarkBenefits.com](http://myTrustmarkBenefits.com) for all future visits.